As I promised you on the CodeCast episode 104 this week, here is the 22 modifier letter to assist you on your RCM protocols and attempt to collect additional reimbursement when appropriate.

Modifier –22 Letter

Insurance Company

CPT X instructions for use

1234 Anyway street Anytown, USA

Re: Patient Attached Claim
Dear Insurance Company rep:
Please find enclosed a copy of our claim dated We were paid our contract rate of \$ After further internal review, we have determined that this claim was an "increased procedural service". (AMA CPT current year publication).
This procedure was scheduled for hours, but actually took hours. The technical difficulty of this procedure was such that it required increased intensity, time and increased mental effort on behalf of the physician.
The attached report outlines these issues in the highlighted section. I have also included the (current year) CPT Book copy of the Appendix A, Modifier's section to descript the 22-modifier in this circumstance.
We are respectfully requesting additional reimbursement of \$, to reflect the more appropriate reimbursement for this service, based on the calculations in the PFS CY
Please let us know if you have any questions. We look forward to hearing from you and receiving additional payment as requested.
Thank you for your consideration in the matter.
Sincerely,
Nicole Business Manager
Cc: attached CPT -22 modifier section CPT Cover